

# Cancellation Policy and Cancellation Form

As a consumer, you have the right to cancel a contract in accordance with the provisions below. A “consumer” is any natural person who enters into a legal transaction for purposes that are mainly unrelated to their trade, business or profession:

## A. Cancellation policy

How can you cancel the contract?

You have the right to cancel this contract within 14 days without stating your reasons for doing so.

The 14-day cancellation period will begin on the day the contract is concluded.

If you wish to exercise your right to cancel the contract, you must inform us of your decision by submitting an unequivocal statement (e.g. by post, fax or email) to e:fs TechHub GmbH, Dr.-Ludwig-Kraus-Straße 6, 85080 Gaimersheim, Germany (Tel.: +49 8458 397 30-00; Email: [info@efs-techhub.com](mailto:info@efs-techhub.com)).

You may use the attached cancellation form template, but this is not mandatory.

In order to meet the deadline, you must merely submit the statement outlining your intention to cancel the contract before the end of the cancellation period.

What will happen if you cancel the contract?

If you cancel this contract, we will reimburse all payments received from you, including shipping costs (except for any additional costs incurred if you do not choose our cheapest standard shipping); we will make the refund immediately – and at the latest within fourteen days of receiving notification of your intention to cancel the contract. We will make the refund with the same payment method you used for the original transaction, unless alternative arrangements are explicitly agreed with you; under no circumstances will you be charged any fees for the refund.

If you have entered into a contract for services and have asked us to start providing the services during the cancellation period, you must pay us a reasonable amount corresponding to the proportion of the services that have been provided up to the point in time in which you notify us of your intention to cancel the contract in relation to the total scope of the services specified in the contract.

In what cases will you not be able to cancel the contract?

In the case of contracts for the provision of digital content, your right to cancel the contract will expire prematurely once we have started to perform the contract after you have expressed your desire for us to start performing the contract before the end of the cancellation period, after you have confirmed that you are aware that you will forfeit your right to cancel the contract by allowing us to start performing it before the end of the cancellation period, and after receiving confirmation of the contract on a durable medium that presents the content of the contract (including the aforementioned circumstances under which your right to cancel the contract will expire prematurely).

## B. Cancellation form

If you wish to cancel the contract, please complete this form and return it to us.

To

e:fs TechHub GmbH

Dr.-Ludwig-Kraus-Straße 6

85080 Gaimersheim

Germany

Email: info@efs-techhub.com

I / we (\*) hereby declare cancel the contract for the purchase of the following goods (\*)  
/ for the provision of the following services (\*)

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Ordered on (\*) \_\_\_\_\_ / received on (\*) \_\_\_\_\_

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Name of consumer(s)

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Address of consumer(s)

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Signature of consumer(s) (only for declarations submitted in writing)

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Date

(\*) please delete as appropriate